

Capability Statement

NORTH CAROLINA • OWNER-OPERATED

Reliant Couriers

RESPONSIVE • RELIABLE • RESILIENT

Healthcare-Focused Delivery Solutions:

Reliant Couriers provides dependable, sensitive, and time-critical medical, pharmaceutical, laboratory, and specialized transport across North Carolina. Led by Stephanie Shennett in Concord, NC, our team brings hands-on healthcare background, route coordination expertise, and chain-of-custody documentation to every handoff.

NAICS 492110: Couriers & Express Delivery
Novant Hospital Credentialed



CORE DELIVERY SERVICES

Medical & Pharmaceutical

Secure, time-sensitive delivery of medications and critical healthcare materials for clinics, care facilities, pharmacies, compounding labs, and dispensaries.

Scheduled & Urgent STAT

Secure, time-sensitive delivery of medications and critical healthcare materials for clinics, care facilities, pharmacies, compounding labs, and dispensaries.

Laboratory & Specimen

Strict chain-of-custody transport for bloodwork and medical specimens between providers and lab facilities with full adherence to handling protocols.

Legal & Specialized Courier

Confidential legal document transport alongside high-value aviation, automotive, and technical parts requiring discrete, accurate handoffs.

TRAINING & COMPLIANCE

- HIPAA Awareness & Bloodborne Pathogens (BBP) Trained
- Chemotherapy & Hazardous-Drug Transportation Preparation
- Dispatch Operations & Logistics Management
- Administrative & Healthcare Compliance
- Best-Practices TWIC Certified

CURRENT CONTRACTS & PARTNERS

- Rapid Medical
 - Lakeside Specialty Pharmacy
 - Prime Specialty Pharmacy
 - Addiction Recovery & Med. Services
 - Faith Medical Clinics
- NC Region
Local Partner
Regional
Specialized
Multiple Loc.

DISCUSS YOUR DELIVERY REQUIREMENTS

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