



# Service rate sheet

Starting rates for medical, pharmaceutical, laboratory, legal, and specialized delivery. Share pickup, destination, timing, and handling needs for a confirmed quote.

## Base delivery rates

|                                    |                             |
|------------------------------------|-----------------------------|
| Medical, specimen & pharmaceutical | <b>\$5.50 / mile</b>        |
| Legal deliveries                   | <b>\$4.75 / mile</b>        |
| Aviation parts                     | <b>\$4.25 / mile</b>        |
| Auto parts                         | <b>\$3.75 / mile</b>        |
| STAT / last-minute orders          | <b>Double standard rate</b> |
| Minimum delivery charge            | <b>\$110 per trip</b>       |

## After hours & weekend

Weekends (Saturday & Sunday): +10 %  
Evenings (after 7 PM): +15 %  
Overnight (12 AM–6 AM): +25 %  
Holidays: +35 %

Surcharges are percentages of total delivery cost.

## Return trips

Return trip / round trip: 50 % of order price.

## Stops & wait time

First 15 minutes: free  
After 15 minutes: \$1.00 per minute

Additional stops on the same route:  
\$25 per stop within 10–15 miles  
\$50 per stop outside 10–15 miles

## Other expenses

Tolls, permits, and parking are reimbursed at actual cost.

## Long-term contracts & recurring routes

Individually quoted based on mileage, delivery frequency, time, and handling requirements. Contact Reliant to discuss a route and confirm pricing.