



TRAVEL MARKS LLC

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<https://www.travelmarksllc.com>



TRAVEL MARKS LLC TERMS AND CONDITIONS

Thank you for choosing TRAVEL MARKS LLC to assist you in your vacation planning saving you time and stress. As travel experts, we consider your lifestyle, travel goals, travel history, and your special requests when developing your custom itinerary. We research a number of hotels, tours, and flights to meet your specific needs and desires. We use trusted suppliers to offer you the best value for your hard-earned dollars and create a detailed final itinerary to ensure you a memorable and smooth vacation. Vacations arranged through TRAVEL MARKS LLC offer peace of mind and high-quality service every step of the way.

These Terms and Conditions for Travel Booking Services is hereby effective and binding on the date it is signed by one of the parties traveling and/or responsible for payment. The following terms and conditions (the "Agreement") describe your responsibilities and what to expect from us. The terms "we", "us", and "our" refer to TRAVEL MARKS LLC and the terms "you", "your", "client", "my" and "customer" refer to the individual who signs this agreement.

OUR RESPONSIBILITIES

TRAVEL MARKS LLC offers retail travel services to customers that are provided by separate and independent vendors of travel services. TRAVEL MARKS LLC does not operate, control, or otherwise provide the services of the independent travel vendors. Hence, customer agrees that TRAVEL MARKS LLC acts only as agent for the client in acquiring transportation, hotel accommodations, tours, sightseeing and other privileges or services for the clients' benefit. TRAVEL MARKS LLC shall never be held responsible for any loss, accident, injury, delay, defect, omission or irregularity which may occur or be occasioned, whether by reason of any accident, negligence, closing or default of any independent company or persona engaged in or responsible for carrying out any of the arrangements or otherwise in connection therewith. **It is highly recommended that travelers purchase a travel protection plan.**

SUPPLIER QUOTES AND PRICING

Availability and price quotes are applicable to the date and time at which they are requested and cannot be guaranteed until payment is made in full. TRAVEL MARKS LLC will ensure client receive quotes, deadlines, deposit, refund and cancellation details within a timely manner to make financially prudent travel decisions.

TRAVEL MARKS LLC will make every effort to request that suppliers honor and uphold price as originally quoted; however, under certain circumstances additional costs by a supplier or government may be imposed due to an increase in cost for one or more of the travel components, which is the responsibility of the customer.

If travel is outside of the U.S., some components of the quotes are from foreign suppliers. Customers must note that currency fluctuate daily with exchange rates and international payments may carry a foreign traction fee, which is the responsibility of the customer.

Flight confirmation is subject to availability and prices are subject to change after the date of quote or deposit, including price increases in the fee for a seat assignment, fee for baggage, applicable fuel surcharges and/or an increase in government-imposed fee(s) or tax(es).

Suppliers reserve the right to increase prices to cover increased costs, fuel surcharges, tariffs and taxes, and to reflect fluctuations in foreign exchange markets.

CLIENT RESPONSIBILITIES

Client agrees to the following by signing below:

Agrees to be attentive and responsive to adviser communications with understanding that some information may be time sensitive, which may affect pricing.

Agrees to make payments by the stated deadlines.

Agrees to take responsibility for completing travel specific duties, such as, but not limited to visas and/or vaccinations.

Give due diligence to relevant travel warnings.

Provide TRAVEL MARKS LLC a method of contacting traveler in the case of an emergency.

Agrees to let TRAVEL MARKS LLC know if any accommodation condition or services are unsatisfactory during this travel.

CLIENT IDENTIFICATION AND SAFETY

It is recommended that clients send Passport or State Issued ID copies for all travelers to confirm reservations. We keep these copies in an electronically secure space to utilize for booking purposes and to mitigate unforeseen issues that may arise during international travel. TRAVEL MARKS LLC strongly urges all clients to purchase travel insurance in the unlikely event of travel delays, illness or injury.

The client must provide correct legal names and dates of birth that match identification to be used for travel (i.e. Passports/ Driver's License) to TRAVEL MARKS LLC. Name changes are not permitted on airline tickets in any circumstance. Clients are responsible for providing accurate information to TRAVEL MARKS LLC via the Client Profile Form. TRAVEL MARKS LLC is not responsible for costs incurred by incorrect information provided by client for travel planning including reservations and airline tickets. Please double check that we have all information correct prior to authorizing booking to commence.

Travel documents, including passports, visas, and health/vaccination certificates required are your responsibility. The name, gender and date of birth must match the information listed on the airline ticket(s) and booking records.

Beginning May 3, 2023, every air traveler 18 years of age and older will need a REAL ID-compliant driver's license, state-issued enhanced driver's license, or another acceptable form of ID to fly within the United States. This is the responsibility of the traveler.

Valid passports are required for all international destinations (outside of the United States) and the expiration date should be at least 6 months following the return date of your trip. Some countries require that your

passport have two to four blank visa/stamp pages. Some airlines will not allow you to board if this requirement isn't met.

Where visa and vaccinations records are required, please note that even when a visa is issued, a traveler may be denied entry since each country's local immigration officials make the final entry decision. Several factors including past criminal record may contribute to the decision of the local immigration officials (s). Should a visa not be issued, TRAVEL MARKS LLC is not responsible for lost payments made toward contemplated trip. However, TRAVEL MARKS LLC will make effort to assist with re-routing the client.

Whether traveling domestically or internationally, the U.S. Transportation Security Administration (TSA) and U.S. Department of Homeland Security (DHS) advise that everyone carry at least two forms of acceptable identification in order to board a flight.

Visit the DHS website:

<https://www.tsa.gov/travel/security-screening/identification> for updates on what to expect during your security screening; what you can bring in your carryon, etc.

VISIT the State Department website: www.travel.state.gov for visa, passport support, and destination safety and health hazard notifications.

PAYMENT RIGHTS AND RESPONSIBILITIES

The client has the right to choose not to proceed with any travel arrangements.

We hold the responsibility to source travel packages, present quotes in a professional, timely manner and advise on suitable packages being offered by either the resort or supplier.

CLIENT REFUNDS

Client understands that travel components are refundable only based on individual supplier policy and you will be informed with those details within your proposal.

Client understands that any refunds that may be due to them post cancellation; TRAVEL MARKS LLC, as your travel advisor, will assist with client receiving refund from supplier; but shall not be held liable in any form for unpaid supplier refunds.

Client understands that supplier prices change constantly. TRAVEL MARKS LLC assumes no responsibility if price lowers after travel arrangements have been confirmed, paid in full or ticketed.

Client authorizes TRAVEL MARKS LLC to act as my adviser for the airline, tour operator, supplier, cruise line or other supplier as indicated in the documents, brochures, correspondence or other communication that will be used for travel. Client understands these suppliers are responsible for providing the travel services purchased. Client consents to and request the use of those suppliers. Client accepts that TRAVEL MARKS LLC is NOT responsible for nor will client attempt to hold it liable for any injury, damage or loss suffered for any conditions, actions, or omissions that are beyond the reasonable control of TRAVEL MARKS LLC.

Client understands that if traveling internationally all persons must have a valid passport book. Client understands that a passport card is not valid for air travel. Depending on the destination and the origin of the client passport, guests may need to obtain a visa. Proof of citizenship is required for travel outside of the United States.

TRAVEL MARKS LLC warrants and declares that every effort will be made to provide the best prices available for the travel components that you request. In the unlikely event that a catastrophic situation should occur to redirect or reschedule your travel plans and the supplier is unable to provide client with the agreed upon travel services and/or products, TRAVEL MARKS LLC is not responsible for any loss or damages, emotional or otherwise. TRAVEL MARKS LLC, as your contracted travel advisor, will make reasonable effort to rebook redirected client to assist with comfort and safety.

TRAVEL MARKS LLC will notify client of the supplier's refund, change and/or cancellation fees and penalties

during the proposal phase. Client is aware that the airline ticket, especially holiday, group and discounted fares may be subject to the loss of some or all of the fare or require expenditure of additional money if client elects to change or cancel the reservation.

Client agrees that adequate travel insurance protection will be considered for their travel to include by not be limited to: cancellation and trip interruption; medical and loss of baggage. If this protection is declined, a signed liability release waiver form will be required.

Client agrees to review and agree to all the terms, conditions and penalties of the suppliers. Client will review the travel documents upon receipt for accuracy. Client may contact TRAVEL MARKS LLC with any questions or concerns.

Client agrees that TRAVEL MARKS LLC has no special knowledge regarding the financial condition or the suppliers, unsafe conditions, health hazards, weather hazards or climate extremes at the locations to which client may travel.

Client agrees with the above terms and conditions and appoints AGENTS OF TRAVEL MARKS LLC to research vacation plans and act on behalf of client for the sole purpose of travel planning and booking. Client understands that TRAVEL MARKS LLC any fees and/or commissions are a nonrefundable, nontransferable remuneration for professional efforts made on my behalf. **In exchange, client will receive personal consultation; individualized proposals offering relevant advice and suggested itineraries that will reflect client's unique requests, needs and desires.**

The undersigned agrees to all terms set forth in this agreement:

Sign: _____ Date: _____

Jeff Bartlett
Agency Owner
Travel Marks LLC
<https://www.travelmarksllc.com>



This email was sent to jeffb@travelmarksllc.com.

You are receiving this email because of your current relationship with your travel consultants at Travel Marks LLC. For questions or comments regarding this email please contact Jeff Bartlett.

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