

A transportation service owns getting someone from one place to another safely. It does not own what happens once they arrive. That gap is usually where a ride arrangement fails, and it fails quietly, at the far end, with nobody watching.

WHAT WE NEED RIDES FOR

Where	How often	Who drives now	Backup

QUESTIONS FOR ANY RIDE SERVICE

1. Is this door to door, or do we need someone at both ends?

2. How far ahead does a ride have to be scheduled?

3. What happens if an appointment runs long?

4. Can a caregiver ride along?

5. What does it cost, and is any of it covered?

IF DRIVING IS ENDING

Who is having that conversation, when, and what replaces the car the week after.
